

## **Online Privacy Policy Agreement**

Miles LP Gas is committed to keeping any and all personal information collected of those individuals that visit our website and make use of our online facilities and services accurate, confidential, secure and private. Our privacy policy has been designed and created to ensure those affiliated with Miles LP Gas of our commitment and realization of our obligation not only to meet but to exceed most existing privacy standards.

**Therefore**, this Privacy Policy Agreement shall apply to Miles LP Gas, and thus it shall govern any and all data collection and usage thereof. Through the use of [www.milesjpgas.com](http://www.milesjpgas.com) you are herein consenting to the following data procedures expressed within this agreement.

It is highly recommended and suggested that you review the privacy policies and statements of any website you choose to use or frequent as a means to better understand the way in which other websites garner, make use of and share information collected.

### **Collection of Information**

This website collects various types of information, such as:

- Voluntarily provided information which may include your name, address, email address, billing and/or credit card information etc., which may be used when you purchase and/or services and to deliver the services you have requested.

Please rest assured that this site shall only collect personal information that you knowingly and willingly provide by the way of surveys, completed membership forms, and emails. It is the intent of this site to use personal information only for the purpose for which it was requested, and any additional uses specifically provided on this site.

### **Use of Information Collected**

Miles LP Gas may collect and make use of personal information to assist in the operation of our website and to ensure delivery of the services you need and request. At times, we may find it necessary to use personally identifiable information as a means to keep you informed of other possible products and/or services that may be available to you from [www.milesjpgas.com](http://www.milesjpgas.com). Miles LP Gas may also be in contact with you regards to completing surveys and/or research questionnaires related to your opinion of current or potential future services that may be offered.

Miles LP Gas does not now, nor will in the future, sell, rent or lease any of its customers lists and/or names to any third parties.

Miles LP Gas may disclose your personal information, without any prior notice to you, unless required to do in accordance with applicable laws and/or in a good faith belief that such action is deemed necessary or required in an effort to:

- Remain in conformance with any decrees, laws and/or statutes or in an effort to comply with any process which may be served upon Miles LP Gas and/or its website;
- Maintain, safeguard and/or preserve all the rights and/or property of Miles LP Gas; and

- Perform under demanding conditions in an effort to safeguard the personal safety of the users of [www.miles LPGas.com](http://www.miles LPGas.com) and/or the general public.

### **Online Account Data Inquiries and Deletion Request**

For Inquiries about the data associated with your online customer account accessed via the Miles LP Gas Customer Portal or Miles LP Gas App or to request for your account to be deleted, you can contact us below in the “How to Contact Us” section to submit a request.

### **Non-Marketing Purposes**

Miles LP Gas greatly respects your privacy. We do maintain and reserve the right to contact you if needed for non-marketing purposes (such as bug alerts, security breaches, account issues, and/or changes in Miles LP Gas products and services). In certain circumstances, we may use our website, newspapers, or other public means to post a notice.

### **Privacy of Children**

Miles LP Gas cares about the safety and privacy of children online, we comply with the Children’s Online Privacy Protection Act of 1998 (COPPA). COPPA and its accompanying FTC regulation establish United States federal law that protects the privacy of children using the Internet. We do not knowingly contact or collect Personal Information from children. Our site is not intended to solicit information of any kind from children. It is possible that by fraud or deception, we may receive information pertaining to children. If you have reason to believe that a child under the age of 18 has provided Personal Information to us through our website, please contact us to request that we delete that child’s Personal Information.

We encourage parents and legal guardians overseeing the care of children to take the necessary precautions to ensure that their children are instructed to never give out Personal Information when online without their permission.

### **Unsubscribe or Opt-Out**

All users and/or visitors to our website have the option to discontinue receiving communication from us and/or reserve the right to discontinue receiving communications by way of email or newsletters. To discontinue or unsubscribe to our website please send an email that you wish to unsubscribe to [customerservice@miles LPGas.com](mailto:customerservice@miles LPGas.com). If you wish to unsubscribe or opt-out from any third-party websites, you must go to that specific website to unsubscribe and/or opt-out. Miles LP Gas will continue to adhere to the privacy policy described herein with respect to any personal information previously collected.

### **Links to Other Web Sites**

Our website does contain links to affiliate and other websites. Miles LP Gas does not claim nor accept responsibility for any privacy policies, practices and/or procedures of other such websites. Therefore, we encourage all users and visitors to be aware when they leave our website and to read the privacy statements of each and every website that collects personally identifiable information. The aforementioned Privacy Policy Agreement applies only and solely to the information collected by our website.

## **Security**

Miles LP Gas shall endeavor and shall take every precaution to maintain adequate physical, procedural and technical security with respect to its offices and information storage facilities so as to prevent any loss, misuse, unauthorized access, disclosure or modification of the user's personal information under our control.

The company also uses Secure Socket Layer (SSL) for authentication and private communications in an effort to build users' trust and confidence in the internet and website use by providing simple and secure access and communication of cred card and personal information.

## **Changes to Privacy Policy Agreement**

Miles LP Gas reserves the right to update and/or change the terms of our privacy policy, and as such we will post those changes to our website, so that our users and/or visitors are always aware of the type of information we collect, how it will be used, and under what circumstances, if any, we may disclose such information. If at any point in time Miles LP Gas decides to make use of any personally identifiable information on file, in a manner vastly different from that which was stated when this information was initially collected, the user or users shall be promptly notified by email. Users at that time shall have the option as to whether or not permit the use of their information in this separate manner.

## **Acceptance of Terms**

Through the use of this website, you are hereby accepting the terms and conditions stipulated within the aforementioned Privacy Policy Agreement. If you are not in agreement with our terms and conditions, then you should refrain from further use of our sites. In addition, your continued use of our website following the posting of any updates or changes to our terms and conditions shall mean that you are in agreement and acceptance of such changes.

## **How to Contact Us**

**Email:** [customerservice@mileslpgas.com](mailto:customerservice@mileslpgas.com)

**Telephone Number:** (270) 926-2421

### **Mailing Address:**

Miles LP Gas

PO Box 22919

Owensboro, KY 42304

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